

2019 SNAPSHOT

Programs that receive funding from Government of Alberta Children's Services (CS), City of Edmonton Family and Community Support Services (Edm. FCSS) and United Way of the Alberta Capital Region (UWay) report annually to the funders. This is a snapshot of program information reported for 2019.



REPORTING

While not exhaustive of the Social Services sector, this snapshot represents a significant volume of accomplishment.

Total Agencies: **116**
Total Programs: **263**



FUNDING

Agencies report the total amount of program funding by funding source.

Total Funding: \$104,931,446
CS: **25%**
FCSS: **19%**
United Way: **15%**
Other: **44%**



PARTICIPANTS

Programs report the number of individuals that receive direct service from funded programs.

399,917 Unique Participants



CULTURAL IDENTITY

Of the programs that ask clients to self identify their cultural background,

7% self identified as Indigenous
6% self identified as newcomer.



SECTOR

Funded programs represent an essential part of the social services sector and our community.

1,210 Full Time Equivalents
17,864 Volunteers
711,976 Volunteer Hours
1,187 Students/Practicum Students
122,458 Student/Practicum Student Hours



DATA COLLECTION

In 2019, data collection was attempted **368,070** times. There was a **73%** response rate, which meets and exceeds standard data collection rates.



Data collected

During program: **40%**

Post: **23%**

During & Post: **15%**

Pre, During & Post: **11%**

Pre & Post: **6%**

Follow Up: **4%**

Pre: **1%**

RESILIENT INDIVIDUALS



Resilient individuals have the ability to bounce back from challenges and stress that they face.

According to Michael Ungar, resilience is, “the capacity of individuals to navigator their way to the psychological, social, cultural, and physical resources that sustain their well-being, and their capacity individually and collectively to negotiate for these resources to be provided in culturally meaningful ways (Ungar, 2008 and Ungar, 2011, <http://resilienceresearch.org/about-the-rrc/resilience/14-what-is-resilience>).

84% of **12,346** children and youth reported improved developmental skills.

82% of **21,493** participants reported improved skills to address identified issues.





THRIVING FAMILIES

Thriving families work together to overcome challenges, learn, and develop. Caregivers within the family have the capacity to support the physical, social, psychological, emotional and spiritual development of the children, youth, adult or senior. Creating stable environments that promote quality interactions support achieving the goals of the family group.

88% of **8,443** participants reported improved family functioning.

93% of **4,117** caregivers reported increased knowledge of child development.

94% of **2,645** caregivers reported increased knowledge of positive parenting skills.

97% of **458** caregivers reported improved positive parenting skills.



WELCOMING AND ENGAGED COMMUNITY

Welcoming and engaged communities are open, diverse, and inclusive. They ensure that all community members are active, connected and supported in achieving their goals. They can be geographic or interest based depending on the program focus area.

88% of **55,352** participants reported increased awareness regarding social issues in the community.

96% of **11,708** participants reported increased positive involvement in the community.



STRONG SECTOR

Individuals, families and communities exist and function within society. Within Edmonton and area the not for profit sector is critical to creating an integrated and connected web of supports to reduce and eliminate people falling through the cracks. Ensuring that the individuals and organizations working within the sector have the knowledge, skills and attitudes required to be successful and healthy is critical.



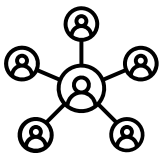
91% of 2,771 respondents reported strengthened individual skills within organizations.

95% of 307 respondents reported more effective community organizations.

95% of 280 respondents reported enhanced collaborative efforts.

STRONG CONNECTIONS AND RELATIONSHIPS

Strong Connection and Relationships are the glue between individuals, families and communities and the not for profit sector. It is through relationships that we can achieve a strong and supportive community where all people can thrive and contribute. Individuals and families have access to a network of community and social supports that can address their needs.



87% of 19,434 participants reported increased knowledge of community resources.

88% of 93,707 participants reported that they accessed community resources that met their needs.

89% of 34,117 participants reported improved networks of social support.